PRENATAL OUTREACH PROGRAM

**Medical Script for initial contact:**

“Hi, my name is *insert your name*, and I'm *calling/visiting* today as a representative *of* insert your organization. Our organization provides programs, support, and resources for people with Down syndrome and their families in *insert your city*.”

“We were just checking to see when we might be able to stop by and share medically-reviewed, up-to-date, complimentary materials about Down syndrome from the National Center for Prenatal and Postnatal Down Syndrome Resources. We’d also like to share our contact information to be available for patients who might want additional support.”

“Who would you recommend that I speak to about setting up an appointment for a brief visit? Thanks so much.”

*Might need to repeat introduction to a different contact.*

“When would be a convenient time for me to stop by and share some of our materials with you?”

**If the contact asks how you are involved with the organization, prepare a short two-sentence answer that ties your experience back to the organization. For example:**

*I became involved with insert your organization shortly after the birth of my son with Down syndrome nine years ago. I had lots of questions about where to find more information, and they immediately gave me the book, Babies with Down syndrome, and the contact information for early intervention services.*

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